

Keeping Kids In Mind

(KKIM) Post-Separation Case Management

Model for Families with Complex Needs
Building Resilience for Children and Families

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Why Case Management – Evidence from the Literature

- Issues facing families with complex needs involve a range of policy and human service delivery contexts
- Judiciary officers are often unsure about the support needs of families
- Families do not want to 'repeat their stories'
- Families prefer one point of contact to help them 'navigate the system'
- Families want 'proactive' follow-up & want to feel supported
- Case management allows needs of ALL family members to be properly assessed and interventions to be tailored to the needs of EACH family member
- Coordination, collaboration and partnerships with other services delivers better support to families with complex needs

